**Support to Business Owners**

Whether it is a public health issue, natural disaster, or other emergencies, it is important to be prepared and ensure you have an up-to-date business continuity and disaster recovery plan. Here are some other resources to assist you in your planning.

**Canadian Council for Aboriginal Business (CCAB):**

Canadian Council for Aboriginal Business (CCAB) is committed to the full participation of Indigenous peoples in Canada’s economy. A national, non-partisan association, CCAB offers knowledge, resources and programs to both Aboriginal and non-Aboriginal owned companies that foster economic opportunities for Indigenous peoples and businesses across Canada.

For more information visit [www.ccab.com](http://www.ccab.com/).

**The Canadian Chamber of Commerce:**  
The Canadian Chamber of Commerce has compiled a [list of resources](http://www.chamber.ca/resources/pandemic-preparedness/) for business related to the pandemic. This includes:

* A pandemic preparedness resource guide
* Information on government programs and resources for businesses
* Webinars
* Resources, Toolkits, and Guides
* Provincial and Territorial Updates
* International Resources for Businesses

<http://www.chamber.ca/resources/pandemic-preparedness/>

**Additional Information for Businesses include**

**Guidance to Frontline health workers around workplace health and safety**

The First Nations and Inuit Health Branch (FNIHB) at Indigenous Services Canada recently created a centre of expertise to answer questions about Occupational Health and Safety (OHS).

The purpose of this centre is to help provide advice and guidance on everything health and safety related, including within the context of a health care environment. Support and assistance will be available on the development communication and promotion of safe work practices, personal protective equipment (PPE) best practices, and OHS policies and procedures, such as hazardous occurrence investigation and reporting.

The main points of contact at the centre are Jennifer Corley and Shirley Bourdouleix. Jennifer Corley is the Senior Manager of Accommodations and Safety in the Internal Client Services Directorate, FNIHB. Jennifer has over 15 years experience working in occupational health and safety. Shirley Bourdouleix is Métis, a nurse and Senior Practice Consultant working in the Office of Primary Health Care, FNIHB. She has previous experience working as a Regional Nurse Educator in Alberta Region as well as having over 20 years of intensive care unit (ICU) experience. For all requests for assistance, please contact: [sac.ohsfnihbicsd-sstdgspnidsci.isc@canada.ca](mailto:sac.ohsfnihbicsd-sstdgspnidsci.isc@canada.ca)

**Business**

* [Resources for Canadian businesses](https://www.tradecommissioner.gc.ca/campaign-campagne/ressources-entreprises-COVID-19-business-resources.aspx?lang=eng) (Trade Commissioner Service)
* [Support for entrepreneurs impacted by the coronavirus COVID-19](https://www.bdc.ca/en/pages/special-support.aspx?special-initiative=covid19) (BDC)
* [Coronavirus disease (COVID-19) – Employment and Social Development Canada](https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html) (Government of Canda)
* [Practical Considerations for Business Resilience](https://www.mnp.ca/en/posts/coronavirus-practical-considerations-for-business-resilience) (MNP)
* [Preparing Your Organization for Business Interruption](https://www.mnp.ca/en/posts/preparing-your-organization-for-business-interruption-from-covid-19) (MNP)

**Financial Support/Relief**

* [Small Business Loan](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=af7875496e&e=4bd1dc5372) (Business Development Bank of Canada)
* [Working capital loan](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=fb10861b18&e=4bd1dc5372) (Business Development Bank of Canada)
* [Purchase Order Financing](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=b0db607f2a&e=4bd1dc5372) (Business Development Bank of Canada)
* BDC’s Advisory Services experts are offering tools and support to review your [financial management](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=b8e431e274&e=4bd1dc5372) and [operations](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=96aaea2fe9&e=4bd1dc5372).
* [COVID-19 Customer Assistance Program](https://cac-word-edit.officeapps.live.com/we/-https:/www.bchydro.com/news/press_centre/news_releases/2020/bill-relief-covid-19.html) (BC Hydro)
* **CMHC** is working to address [mortgage payment difficulties](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=cd3aad7bd1&e=4bd1dc5372).
* **Export Development Canada (EDC)**. In partnership with the federal government and Canadian banks, EDC will ensure customers impacted by COVID-19 [h](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=bcf447bb1f&e=4bd1dc5372)[ave access to credit.](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=1c91dcbe5f&e=4bd1dc5372)

**Operational/Staffing Support**

* [Employment and Social Development Canada:](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=3c7c338c3f&e=4bd1dc5372) Several measures are available to assist employees who have been laid off, or are unable to work due to quarantine. EI sickness benefits
* W**ork-Sharing Program:** Work-Sharing is a federal government adjustment program designed to help employers and employees avoid layoffs when there is a temporary reduction in the normal level of business activity that is beyond the control of the employer. [Temporary special measures](https://bcchamber.us12.list-manage.com/track/click?u=e55846212d90919ddcf0a448e&id=50f9120530&e=4bd1dc5372) have extended the maximum duration of work-sharing agreements from 38 weeks to 76 weeks for businesses affected by COVID-19

**Checklists**

* [Business Preparedness Checklist COVID-19](https://www.boardoftrade.com/files/news/business-checklist-with-link.pdf) (GVBOT)
* [Business Pandemic Influenza Planning Checklist](https://www.cdc.gov/flu/pandemic-resources/pdf/businesschecklist.pdf) (Centers for Disease Control and Prevention)

**Guides**

* [Getting your workplace ready for COVID-19](https://www.who.int/docs/default-source/coronaviruse/getting-workplace-ready-for-covid-19.pdf) (World Health Organization )
* [PreparedBC: Guide for Small Business](https://www2.gov.bc.ca/assets/gov/public-safety-and-emergency-services/emergency-preparedness-response-recovery/embc/preparedbc/preparedbc_small_business_guide_web.pdf) (Government of B.C.)
* [Crisis Communications Plan](http://www.chamber.ca/resources/pandemic-preparedness/Guide_CrisisCommunicationsPlan.docx) (Canadian Chamber of Commerce)
* [Business Continuity & Recovery Plan](http://www.chamber.ca/resources/pandemic-preparedness/Guide_BusinessContinuityandRecoveryPlan.docx) (Canadian Chamber of Commerce)

**Templates and Tools**

* [PreparedBC: Emergency Plan for Small Businesses](http://www.epicc.org/uploadfiles/documents/PreparedBC%20Small%20Business_Plan_web.pdf) (Government of B.C.)
* [Webinar: Coronavirus (COVID-19): Managing the impact on global supply chains](https://www.edc.ca/en/events/webinar/managing-impact-on-global-supply-chains.html) (EDC)
* [Business continuity plan and templates for entrepreneurs](https://www.bdc.ca/en/articles-tools/entrepreneur-toolkit/templates-business-guides/pages/business-continuity-guide-templates-entrepreneurs.aspx) (BDC)

**Government of Canada COVID-19 Information Services**

* Phone: 1-833-784-4397
* Email: [phac.info.aspc@canada.ca](http://www.pgchamber.bc.ca/covid-19-update/phac.info.aspc@canada.ca)